

CARPET AND UPHOLSTERY CLEANING EQUIPMENT HIRE – TERMS AND CONDITIONS SUPPLEMENT

By renting carpet and upholstery cleaning equipment from Hire MK Ltd you agree to the following terms and conditions in addition to our standard hire agreement:

1. Pre-Cleaning Requirements

Vacuuming: The carpet or upholstery must be thoroughly vacuumed before the cleaning machine is used. This ensures effective cleaning and prevents debris from clogging the machine.

Water and Solution Use: Only clean water is to be used in the machine. The machine must only be filled with the approved carpet or upholstery cleaning solution. The use of alternative detergents, such as washing-up liquid, fabric washing powder, or any other non-approved cleaning agents, is strictly prohibited.

2. Failure to Comply

In the event of failure to adhere to these pre-cleaning and operational guidelines, a £50 fee will be charged for a deep clean of the machine and replacement of filters. This fee covers the costs of restoring the machine to its optimal working condition.

3. Conditions for Non-Compliance

It will be deemed that these terms and conditions have not been followed if any of the following occur:

Excessive Foaming: If there is excessive foaming in the clean water reservoir, indicating the use of inappropriate detergents (e.g., washing-up liquid or fabric washing powder).

Blocked Filters: If the clean water filter is blocked or clogged with soap, detergents, or other foreign substances.

Debris in Dirty Water Reservoir: If the dirty water reservoir is excessively filled with pet hair, debris, or other contaminants due to improper use or failure to vacuum the area before cleaning.

4. Additional Costs

If these conditions are not met, the £50 cleaning fee will be applied, and the equipment may be rendered unavailable for further hire until fully serviced.

By renting the equipment, you acknowledge and agree to these additional terms and conditions. Thank you for your cooperation in helping us maintain the quality and reliability of our cleaning machines.